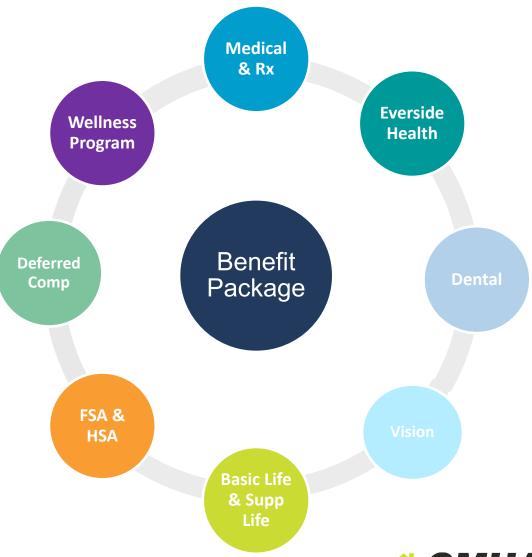


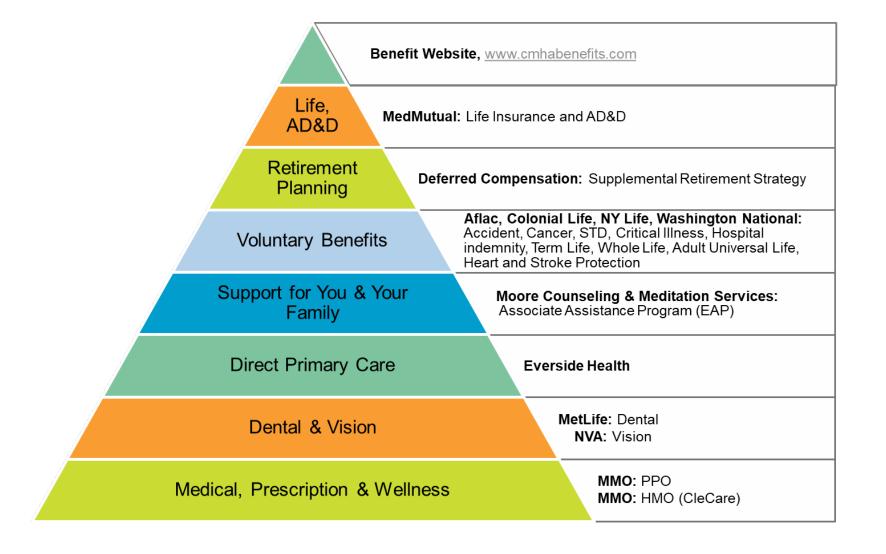
# **Eligibility**

- As a CMHA, employee, you are eligible for benefits if you work at least 40 hours per week
- Benefits become effective after 30 days if you are Non-Union, and 90 days if you are Union
- After your date of hire, you have 30 days if you are Non-Union, and 90 days if you are Union to select your benefits





# **CMHA's Benefit Package**





# 2024 Medical Program



	PPO	CleCare
	In-Network	In-Network
CASUAL SERVICES		
Preventive Care	No Cost	No Cost
Primary Care Physician Visit	\$25 Copay	\$25 Copay
Specialists Office Visit	\$50 Copay	\$50 Copay
Urgent Care	\$60 Copay	\$60 Copay*
Emergency Room	\$250 Copay	\$250 Copay
PRESCRIPTION COVERAGE		
Generic (retail/mail)	\$8/\$16	\$8/\$16**
Preferred (retail/mail)	\$30/60	\$30/\$60**
Non-Preferred (retail/mail)	\$50/\$100	\$50/\$100**
Specialty (retail/mail)	50% up to \$150	50% up to \$150**
FACILITY BASED EXPENSES		
Deductible (single/family)	\$1,000/\$2,000	\$1,000/\$2,000
Inpatient Coverage	Ded+20%	Ded+20%
Outpatient Coverage	Ded+20%	Ded+20%
MAXIMUM OUT OF POCKET		
Co-Insurance (single/family)	\$3,500/\$7,000	\$2,500/\$5,000
OOP Limit (single/family)	\$6,600/\$13,200	\$6,600/\$13,200

\*MetroExpress Locations Only



### Looking for a provider?

https://providersearch.medmutual.com/



<sup>\*\*</sup>Medications must be filled at a MetroHealth Pharmacy for these copay amounts.

# 2024 Monthly Medical Rates



	PPO	CleCare
Employee	\$86.25	\$64.09
Family	\$276.45	\$207.34



# 2024 Pharmacy Program

	PPU	Ciecare
	In-Network	In-Network
PRESCRIPTION COVERAGE		
Generic (retail/mail)	\$8/\$16	\$8/\$16**
Preferred (retail/mail)	\$30/60	\$30/\$60**
Non-Preferred (retail/mail)	\$50/\$100	\$50/\$100**
Specialty (retail/mail)	50% up to \$150	50% up to \$150**

DDO

- Pharmacy benefits are included in both medical plans
- CVS Caremark is the pharmacy manager on the PPO plan
- MMO is the pharmacy manager on CleCare and they utilize MetroHealth Pharmacies
- Under the PPO Plan maintenance medications must be filled at a 90-day supply through CVS Caremark Mail Service or a CVS Pharmacy
  - Maintenance medications are prescriptions commonly used to treat chronic or long-term conditions. Some of these would include high blood pressure, heart disease, asthma and diabetes

\*MetroExpress Locations Only

\*\*Medications must be filled at a MetroHealth Pharmacy for these copay amounts.





## **MMO** Resources





### Chronic Conditions Management Programs

- Medical Mutual offers **Disease Management** programs if you have the following conditions:
  - Asthma
  - Chronic obstructive pulmonary disease (COPD)
  - Congestive Heart **Failure**
  - Coronary Artery Disease
    - Diabetes



### NurseLine

- Not sure if you need to go to the doctor's office or the emergency room? Call the NurseLine for advice.
- Immediate support 24/7 for everyday health issues and questions
- Staffed with registered nurses
- Available at no additional cost to you
- 1-888-912-0636



### Quit Line

- Offers support to members who are ready to kick the habit. Talk with a coach by phone as little or as much as you need
- To enroll in the program, call 1-866-845-7702
- All services are available in both **English and Spanish.**



### Fitness Discounts

- Medical Mutual supports your active, healthy lifestyle. You'll save money on a membership at facilities in the GlobalFit network
- You also receive exclusive discounts on:
  - Workout DVDs
  - Fitness Trackers
  - Online Diet **Programs**
  - Nutritional **Supplements**



## Weight Watchers (WW)

 As a Medical Mutual member, you can start or renew your WW membership today and save almost 50% off the regular cost







## **FSA Account Overview**

#### MMO is CMHA's FSA Provider

- A Flexible Savings Account (FSA) allows you to save for qualifying medical, dental, vision and dependent care expenses on a tax-free basis.
- When you elect this benefit, the money you designate to your FSA account is deducted on a pre-tax benefit., thus reducing your taxable income. Once you enroll, you will receive a debit card to pay for eligible expenses incurred during the plan year.
- 'Use it or Lose it' At the end of the year, this benefit resets and you cannot roll over the entire amount. Depending on your balance at the end of the year, you may forfeit a portion of any unused amount. Contact HR for further guidance or if you have any questions.

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Type of FSA	Total Annual Maximum Contribution
Healthcare	\$3,250
Dependent Care	\$5,000











Medical

Prescriptions

Dental

Vision

Daycare\* (DCFSA)



# You Have Options

When it comes to taking care of yourself or your loved ones, you want to get the best care as quickly and affordably as possible. Knowing you have options can give you comfort.

Telehealth	Primary Care Physician	Urgent Care	Emergency Room
Open 24/7	Regular Business Hours	Regular Business Hours	Open 24/7
\$	\$\$	\$\$\$	\$\$\$\$
No Appointment Needed	Appointment Needed	No Appointment Needed	No Appointment Needed
Level of Severity			



# CleCare Program



## **Savings & Access**

- Save Money: Your health care dollars go much further with lower employee contributions, lower co-insurance and more
- You're Close to Great Care: 97% of Cuyahoga County residents are within 10 minutes of a MetroHealth location; also locations in Brunswick and Medina
- Look up providers: online at medmutual.com, CLE-Care HMO network;
   see profile information and patient reviews at metrohealth.org or call us!
- Prescription Drug Savings: Lower costs, convenient e-prescribing, App and phone line for services; home delivery for daily meds; 9 locations plus 2 more coming soon
- Go to the nearest Emergency Department in a life-threatening medical emergency.

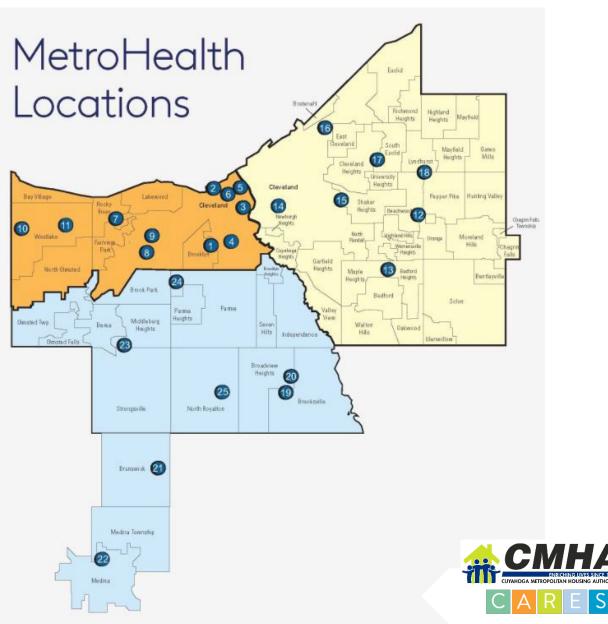


## **Convenient Access to Care**

 New Hospital now open at main campus on W. 25<sup>th</sup> Street with All Private Rooms







# CleCare Program



### **Convenience & Personal Service**

- Dedicated CLE-Care team provides personal assistance at (216) 957-8100
- Medical Mutual Customer Care for benefit questions at (877) 330-6664
- Pharmacy Needs (216) 957-MEDS (6337), online at metrohealth.org/pharmacy or download the app
- MyChart: Manage your medical care 24/7 securely online or app with appointment scheduling, test results, prescription refills and much more.
- Text and phone reminders for care and prescriptions
- Patient Centered team approach for care and no referrals required
- QUESTIONS? Contact Denise Smith, (440) 592-1120, dsmith2@metrohealth.org



## **Everside Health**



### What is Everside Health?

Primary care services designed to save you time and money...

- Available to you AND your family at no cost
- Added benefit on top of insurance plan at no additional cost and with \$0 co-pays
- 24/7, unlimited access to a doctor
- Personalized care services for 80-90% of your healthcare needs
- Virtual and in-person appointments
- Same-or-next-day appointments for urgent needs
- Convenient clinic locations near home or work
- Visit <u>www.eversidehealth.com/cmha</u> to enroll today or for more information



## **Everside Health**



## **Scope of services**

- Preventive care (adult & child well visits, screenings, physicals, & more)
- Care for illness & injury
- Chronic condition management
- Pediatric care
- Immunizations
- Specialty services (mental health, dermatology & more)
- Urgent needs
- Onsite lab work & prescriptions
- Referral coordination





## **Everside Health**



### **Locations:**

#### 1. Akron White Pond

789 White Pond Dr., Ste A Akron, OH 44320 234-226-5038

#### 2. Akron S. Main

388 S. Main St. Ste 201 Akron, OH 44311 234-200-2770

#### 3. Avon Sheffield

5545 Detroit Rd. Sheffield Village, OH 44054 440-653-8033

#### 4. Beachwood

25700 Science Park Dr., Ste 120 Beachwood, OH 44122 216-672-0211

#### 5. Cuyahoga Falls

421 Graham Rd. Cuyahoga Falls, OH 44221 234-260-5870

#### 6. Mentor

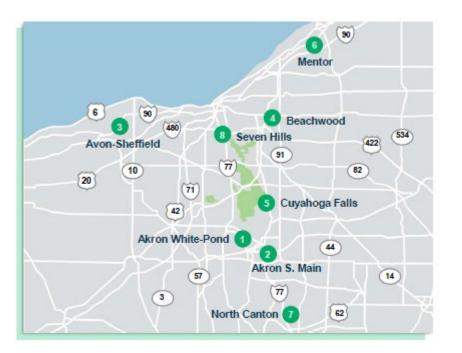
7695 Mentor Ave. Mentor, OH 44060 440-368-0900

#### 7. North Canton

5399 Lauby Rd., Ste 220 North Canton, OH 44720 330-615-6498

#### 8. Seven Hills

5700 Lombardo Center Dr., Ste 120 Seven Hills, OH 44131 440-368-0930







# 2024 Dental Program and Rates



	Base Plan	Buy-up Plan
Deductible	\$50 / \$150	\$50 / \$150
Preventive & Diagnostic	100%	100%
Basic Services	80%	80%
Major Services	80%	80%
Orthodontic Services	60%	60%
Annual Maximum	\$2,500 per person	\$2,500 per person
Orthodontia Lifetime Maximum	\$1,500 per person	\$1,500 per person

### **Monthly Employee Contributions:**

#### **Base Plan**

Employee \$0 Family \$0

#### **Buy-up Plan**

Employee \$9.66 Family \$25.24



Looking for a provider?

www.metlife.com



# 2024 Vision Program



Benefit	Coverage Amount	Frequency
Exam	Covered 100%	Once Every 12 Months
Lenses	Standard Glass or Plastic Covered at 100%	Once Every 12 Months
Frames	Covered up to \$85 Retail Allowance* 20% discount off remaining balance	Once Every 12 Months

<sup>\*</sup>Discount does not apply at Walmart/Sam's Club locations or for certain proprietary frame brands or where prohibited by law



Looking for a provider?
<a href="https://www.e-">https://www.e-</a>
<a href="mailto:nva.com/nva/content/home/find-provider.xhtml">nva.com/nva/content/home/find-provider.xhtml</a>



## Life and AD&D Insurance



#### **Basic Life and AD&D Insurance**

#### 100% paid by CMHA

- \$30,000 of Basic Life and AD&D for all permanent, full-time, active employees
- Additional programs included:
  - Identify Theft Protection
  - Online Will Prep

### **Supplemental Life Insurance**

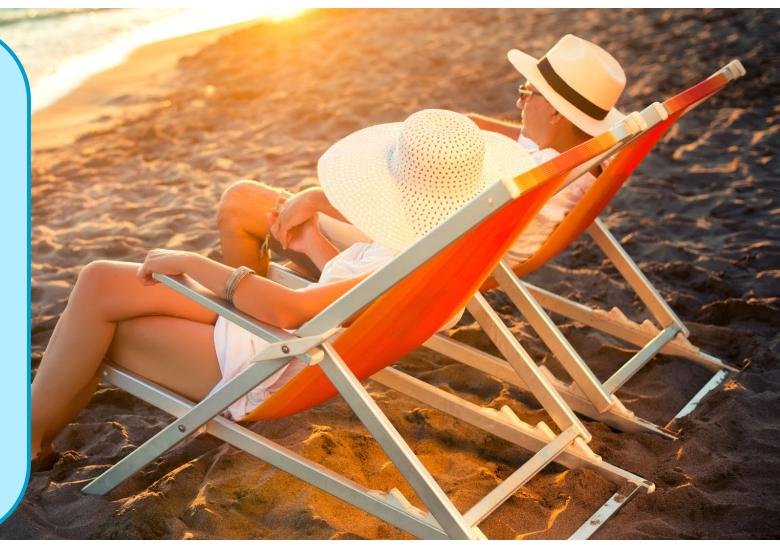
#### Paid 100% by You

- \$10,000 increments up to a maximum of \$300,000
- Rates are in 5-year age bands based on your smoker or non-smoker status
- Guaranteed issue amount of \$50,000
- Evidence of insurability is not required for new employees as long as you're electing a benefit amount at or below the guaranteed issue amount



# **Deferred Compensation**

- Deferred compensation refers to a tax-deferred supplemental retirement strategy an employee pays into while working and collects after retirement
- Under this plan a flat dollar amount or percentage, determined by you, is deducted from your paycheck on a pre-tax basis
- The amount of income that can be tax deferred is subject to IRS limitations
- For additional information or to enroll call 877-644-6457 or visit Ohio457.org



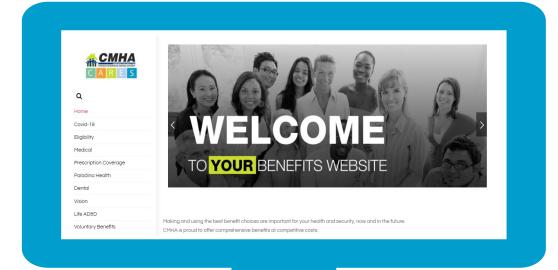


## Benefits Website

Make sure to check out our Benefits Website, <a href="mailto:cmhabenefits.com">cmhabenefits.com</a>, which is available to you and your family members!

#### This website houses:

- Detailed Benefit Information
- Important Notices
- Contact Information
- Commonly Asked Questions
- Much More!





# How Do I Select My Benefits?

- ✓ You will need to log into Paycom to select your benefit plans.
  - Can be accessed by your phone from the website https://www.paycomonline.net/v4/ee/web.php/app/login.
- ✓ Please reach out to HR if you have questions with online benefit enrollment or benefit questions.

# How to get support:

- ✓ Should you have questions or a technical issue with registration, please do not hesitate to contact HR/Benefits at 216-348-5030
  - ✓ John Mincey minceyj@cmha.net 216-271-2726
  - ✓ Annette Abranovich abranovicha@cmha.net 216-271-2727

